



## **JOB DESCRIPTION**

### **Leadership Role : Technology Architect**



## **Role Description**

The ideal candidate should be a technology - business driver, managing technology projects for banking domain predominantly web and mobile centric rollouts. The role necessitates proactive participation in all steps of user experience design & implementation to provide early feedback and ensure alignment with all squad members, working closely with Digital Banking, Web Management Digital Marketing and Products team to implement execute Web optimization capabilities which drive measurable lift on digital business goals. The role requires proven leadership, outstanding stakeholder management and in-depth technical knowledge of Web management. Strong knowledge of Web development is a pre-requisite, with deep hands-on experience with HTML5 / CSS3 / Vanilla Javascript / jQuery and W3C standards. It entails significant complexity and scale in terms of designing, implementing and optimizing customer interactions, working closely with the SEO, Marketing, Analytics, IT, Products on improving Onsite performance and conversion.

The Tech Architect will be ultimately responsible for activation and operationalization of Onsite improvement initiatives, with delivery of the test and learn programme across the Website and mobile App. Ultimately, he will act as a facilitator and connector between core team members of the cross-functional agile squad and external stakeholders who manage key marketing technology platforms.

## **RESPONSIBILITIES**

- Roll out large scale web and mobile initiatives for our banking clients
- Works closely with IT to align on development tools & methodologies
- Ideate over web/email designs with UX designers and provide user experience feedback to enrich the recommended design
- Work with a variety of stakeholders, e.g., Scrum master, UX designers and back-end developers to align on and accomplish deliverables
- Assist with content development and information architecture
- Collaborate with a range of partners, e.g., Web Management, Online/Mobile platforms, Digital Banking, Digital Marketing, Marketing agencies, Legal, Compliance, Security
- Own interaction points with members of core team (e.g., test lead, digital marketing specialist, copywriter, analytics specialist, product specialist) and any other relevant stakeholders to get web updates done
- Read business requirements and turn them into technical implementation
- Act as “air traffic control” for Web channel – has strong understanding of Web and other digital channels
- Engage with data analytics team to assess & report test performance and projections
- Manage dependencies and efficiently communicate plans, issues and results with senior management on a proactive and regular basis
- Effectively manage priorities and backlog, and communicate workload, status and timelines with stakeholders
- Ensure that a compliance focus is embedded across the website and that regulatory requirements are satisfied while risks are mitigated and addressed
- Display awareness and understanding of the Operational Risk Framework for Retail Banking
- Display awareness and understanding of the regulatory framework, in which the Group operates, and the regulatory requirements and expectations relevant to the role

**EXPERIENCE/SKILLS REQUIRED:**

- Good knowledge of the digital landscape and client management
- A good understanding on UI/UX is a plus
- In-depth knowledge on web, mobile and social domains
- Action-oriented, and enjoys the challenges of a fast-paced, high-stakes environment
- Strong communication skills, works well in a team setting
- Strong willingness to learn and grow independently, has an owner/builder mentality
- Strong entrepreneurial drive and be resourceful, with the ability to thrive in a fast paced, constantly changing environment
- A good experience in Excel, Word and PowerPoint is a plus
- Good understanding of technology and concepts within the digital, data, analytics and platform domain

**LOCATION**

- Working location: Tian jin or Bangalore

**EXPERIENCE**

- 8 years+

**SALARY**

- Based on industry standards

**REACH OUT TO US**

- Email us at [careers@stratagile.com](mailto:careers@stratagile.com)

## ABOUT STRATAGILE)

StratAgile is a part of the CHIME Group of Companies ([www.chimeplc.com](http://www.chimeplc.com)). Chime is an international marketing services group and also partially owned by WPP. Chime is made up of four divisions, 51 companies and over 1,500 people with offices in the UK, France, Germany, Spain, Czech Republic, Russia, USA, Canada, Abu Dhabi, Qatar, South Africa, Japan, Singapore, Hong Kong, Australia and New Zealand. StratAgile is Headquartered in Singapore with offices across 7 countries and over 200 people.



### DIGITAL TRANSFORMATION CONSULTING

StratAgile combines business, data, technology, intelligence and analytics to generate digital, mobile & social ideas, programs and platforms. The strategic frameworks and consulting outcomes help firms to create and establish rewarding relationships between your brands, consumers and partners.



### WEB & MOBILE PLATFORMS-DESIGN, BUILD & MANAGE

Our platform development capabilities equip companies with the necessary infrastructure to target, engage and grow your customer segments. Our expertise in multiple programming languages and environments assists you to design and develop web, mobile, data and social platforms with the latest and most sophisticated technologies.



### E-commerce PLATFORMS BUILD & OPERATE

Our 'StratCommerce' platform as well as expertise on Magento, Woocommerce, Shopify and Drupal commerce powers a seamless online, mobile and retail POS experience together with analytics and channel enablement. We set up multi-country, multi-store platforms and manage all e-commerce operations from web store/mobile app content, inventory management and store management to campaign deployment.



### CAMPAIGNS & DEMAND GENERATION

At StratAgile, we empower you with the right lead generation media mix – search, text & banner, mobile, social and content targeted campaigns. With our campaign operations bureau, your day-to-day activities of multichannel campaign deployment, testing, optimization, benchmarking and reporting are efficiently managed.



### CRM & MARKETING AUTOMATION

Expertise on commissioning, operations and management of best of the breed CRM and Marketing automation platform. The consulting practice and UX knowledge helps companies to imbibe a structured approach in adopting the right technology and accelerate the benefits.



### DATA, INSIGHTS & ANALYTICS

An entire spectrum of solutions – datamarts design, data & web analytics dashboards and visualisation is offered by StratAgile. From exploratory analysis to predictive modelling, StratAgile can maximize your ROI with structured segmentation and precision targeting.



### WEB ANALYTICS, SOCIAL & DIGITAL AUDITS

An evolved web analytics practice is a hallmark of StratAgile integrated approach in analytics. Also our 'Social Media Management Protocol' framework provides you a scientific approach to managing multiple social platform identities. From listening to engagement, your social campaigns are diligently crafted with contingency plans and real-time escalations, freeing you to conceptualise your next big idea.



### VEEVA PRACTICE

StratAgile is one of the largest firms renowned for its Veeva expertise – a specialised healthcare CRM and marketing platform practice in APAC market. Capability in all areas of Veeva healthcare platform – CLM, Approved Email, eDetailers, Veeva Engage; our practice streamlines all processes within the Veeva Ecosystem.



### SMARTHUB OPERATIONS

With a multi-country, multilanguage hub-and-spoke model, StratAgile can set up diverse expertise across countries at scale, of quality and a structured operational framework. The operating model can be on varied frameworks with a multi-skilled team – (i) Build-Operate-Transfer, (ii) Manage Only, (iii) Extended Team Operations .